

JOB DESCRIPTION	
JOB TITLE:	Service Engineer
DEPARTMENT / SECTION:	Service
REPORTING TO:	Service Manager

PURPOSE OF THE JOB:

To provide service support to meet the Customers' needs/ requirements.

MAIN DUTIES AND RESPONSIBILITIES:

- To carryout repairs as requested to Plasser machines and equipment
- To Modify items / systems on Plasser machines and equipment
- To commission new and modified / repaired Plasser machines and equipment
- To be able to work as a member of a team or on own initiative
- To complete all required record keeping in a timely and accurate manner
- To carry out work in a timely and professional manner
- Will be required to work anywhere in the UK and also abroad when necessary
- To supply telephone assistance and site attendance to assist other departments outside of normal working hours as part of the On Call roster as required.
- To undertake any other tasks, from time to time as required by the Service Manager commensurate with the salary of the post.
- This role profile is not exhaustive and may be submitted to periodic review

EMPLOYEE SPECIFICATION

Please state which skills, qualifications, etc are essential for this position and which are desirable

1. Personal Qualities:

<u>Essential</u>	<u>Desirable</u>
Flexible attitude Effective communicator	Experience of working within an environment undergoing change

2. Specialist/Technical Knowledge, Skills or Aptitude:

<u>Essential</u>	<u>Desirable</u>
Previous experience of Plasser machines or exposure & experience of Hydraulic, Pneumatic, electric/electronic systems A full clean manual driving licence	Experience of electronics Computer competency and literacy

3. Academic/Technical Qualifications:

<u>Essential</u>	<u>Desirable</u>
To have completed a full and indentured Apprenticeship Plasser systems experience in operation and function. PTS certified	C & G's or equivalent qualification in engineering / electrical Computer competency and literacy

4. Experience (type, level, extent, etc):

<u>Essential</u>	<u>Desirable</u>
A background in engineering or electronics with a minimum of 5 years of Plasser machines	On track machine service engineer Previous experience of working with other plant machinery of a similar nature

COMPLETION DETAILS

COMPLETED BY:	(Signature)	
	(Print Name)	Richard Smith – Technical Director
DATE OF COMPLETION:		01.05.19